



## Welcome to Kingsway's Summer School!

We are delighted that you have chosen to study at Kingsway's Summer School and we want you to have a fantastic time whilst improving your English. These notes are to help you settle in:

### Homestays

Our host families really do want you to feel comfortable and relaxed in their home. You will need to fit in with their routine and lifestyle and they will do their best to help you do this. Try not to worry if everything feels strange to start with – you will soon settle in if you try to do what your host family tell you.

### Meals

You will have breakfast and an evening meal (dinner) at your homestay and lunch in the school canteen with other students and teachers. On Saturdays your host family will give you a packed lunch to eat on the excursions. On Sundays you will have all meals at your homestay.

We know that our host families are good cooks and prepare nice meals but the food will probably be different from what you're used to. It is polite to always try what you are given and you will be a very popular guest if you show that you are enjoying the food!

### Bedroom

You may be sharing a bedroom with another student or you may have a room to yourself. But you should keep your room clean and tidy and make your own bed.

### Bathroom

You will probably have to share the bathroom with another student or member of the family so try to be tidy. Don't spend hours in the bath/shower because someone else may be waiting to come in! Check with the host family about the best time for you to use the bathroom in the mornings. In Britain toilet paper should ALWAYS be placed in the toilet and NEVER in the bin.

### Laundry

Your host family will offer to wash your clothes every week but you should expect to do your own ironing.



### Telephone

If you would like to use your homestay's landline you must always ask your host mother or father first. They are sure to be happy for you to make a short, local call. For international calls it is best if your family or friends call you so that your homestay is not left with a huge phone bill.

## Punctuality

Please try to be on time for everything – it's very important in Britain! Find out what time meals are in your homestay and make sure you are there in good time. Aim to be in school for 08h45 in the mornings and allow plenty of time to get there. Find out the time and place to meet for activities and excursions and be there in good time. Get back to the coach promptly so that you don't cause concern or keep others waiting.



## Security

You must take care to look after your own property especially electronic devices, mobile phones etc. Before travelling to the UK check that your insurance covers you for loss or theft as Kingsway cannot be held responsible.

## Communicate!

If you are not sure about anything – just ask! You are here to improve your English and your host family will help you find the words you need. They will not expect you to speak perfect English so don't worry about grammar – just do your best. It is often helpful to use pen and paper to write the word that is causing a problem or to draw a picture. Your host family will appreciate your attempts to talk to them. If you are always silent your listening skills will improve but your speaking skills won't.

The most important words in the English language are

**"Please" and "Thank you".**

Say them with a smile!



## Facebook

We have a public Facebook page for the summer school which you can like here: <https://www.facebook.com/kingswaysummerschool> These are official Kingsway posts on which you are welcome to comment. We also have an interactive Facebook summer school group but past experience tells us that it is more active during and after summer school than before! <https://www.facebook.com/groups/kingswaysummerschool/> The posts are mainly to/from students rather than official school posts.

## WORRIES OR COMPLAINTS

If you are worried about anything and want to talk to the Director of the Summer School (Sue Johns), she will be in school every day or you can reach her 24 hours/day: (01905) 619877 or 07989 863276. Please only call out of hours if it really is important!

You can also email her: [sue@kingsway-english.com](mailto:sue@kingsway-english.com)

If you prefer you can talk to Kingsway's Student Services Manager, Kathy Austin (01905) 619877 or 07919 617720 Monday – Friday 10:00 – 17:00

or email her [reception@kingsway-english.com](mailto:reception@kingsway-english.com)